

VPLAYER SUPPORT

Part of the Assist product family



The Service

VLayer Support is a unique service to PCS. Using our specialist experience in virtual systems, we have designed + developed a set of tools that are specifically geared to actively monitor your virtual environment.

Using an active 24/7/365 monitoring service, which detects problems and potential issues hidden deep in the virtual stack, will analyse and make improvements in configuration + capacity management.

Our virtual solutions team proactively monitor your environment, while providing enterprise level support + expertise, to ensure maximum uptime of your virtual environment.

The Features

Support for virtualised systems

3rd line level telephone + remote help desk support

VMware + Microsoft HyperV analysts

Proactive + predictive monitoring of virtual + physical layers

Scheduled checking + maintenance by our virtualisation expert

The Benefits

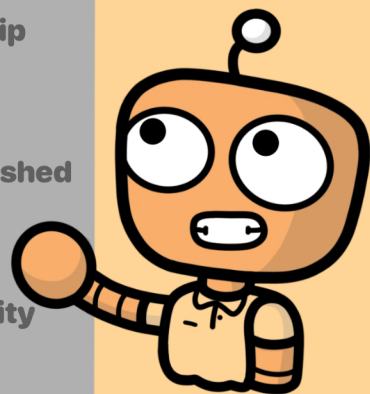
Lease with our consultants to continuously developer + improve IT environment

Our vendor partnership status ensures best support + pricing

Experienced + established support facility

Monitor for growth, performance + capacity

Hardware warranty management + configuration



Explore our 5 product families to find out more about the IT solutions we can offer your business.

PCS



www.pcs-systems.com

08452 41 41 55