



TROUBLE TICKETS

Part of the Support product family



The Service

When you know you need a little more IT support, but don't want to be constrained by a lengthy contract. Out Trouble Tickets are perfect for filling a requirement, shortfall or knowledge gap. A ticket is used for 1 hour or 1 problem, so you know exactly where you stand, from available support or financial planning without being over budgeted.

A bundle of trouble tickets gives you the access you need to our service desk team, their skills and the remote support tools available to them. As a top up of knowledge, or to dip you toe into IT support, our Trouble Tickets could be the answer you're looking for

The Features

Fully accredited technical support

Help when you need it

Access to manufacturer's support

Adding 20+ additional heads to your IT team

Time + experience, when you need it

The Benefits

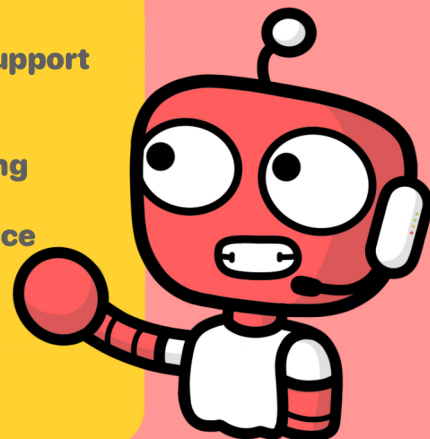
Financially flexible

Only pay for the support you need

Scalable resourcing

Top up IT experience

No binding contract



Explore our 5 product families to find out more about the IT solutions we can offer your business.

PCS



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08452 41 41 55