

ONSITE

Part of the Consult product family



The Service

This service will provide you with the expert engineering time that you might require onsite support from our approachable, skilled engineers. Proactively planning this allows you to budget and forecast for support, ensuring sufficient resource to enable business continuity and peak performance across your IT infrastructure.

Our highly accredited and friendly engineers, combined with support from our other technical teams, make for a truly effective consultancy and support service.

The Features

Budgeted + forecasted engineering time

Support for all aspects of installation, maintenance + support

Onsite help when you need it most

Primary/secondary engineer scheme (known faces on site)

Highly skilled + experienced response team

Planned visits + contracted SLA for call outs escalated from the service desk

The Benefits

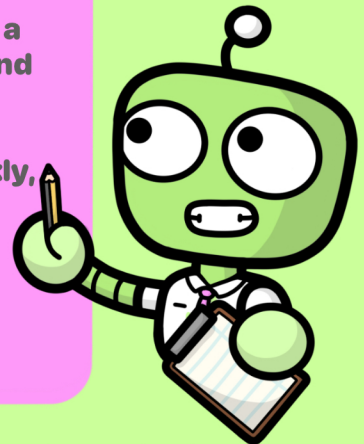
Ensuring business continuity + productivity

Pre paid resource for better budget planning

Training, illness + holidays will not affect your IT support

Consistent engineer + a regular face for your end users

Problems solved quickly, calling on 30+ PCS brains, not just your in house IT teams



Explore our 5 product families to find out more about the IT solutions we can offer your business.

