



HARDWARE SUPPORT

Part of the Support product family



The Service

Comprehensive hardware break fix support service, giving you access to our Service Desk analysts and, if required, on site technicians to resolve hardware issues.

Our IT resource has been established for over 20 years and our experts hold numerous certifications, widely recognised in the IT industry. Hardware failure can impact productivity, our Hardware Support managed service can prevent this. If your organisation uses hardware from multiple suppliers, it can be time consuming to deal with various different tickets when things go wrong.

Let us take care of that, manage the ticketing process and save your time + money.

The Features

Hardware support for a comprehensive range of IT equipment

Standard hours of 8am to 6pm, Monday to Friday (excluding public holidays)

Optional weekend/out of hours + 24/7/365 available

Unrivalled flexibility + cost advantages

ISO27001 certified

The Benefits

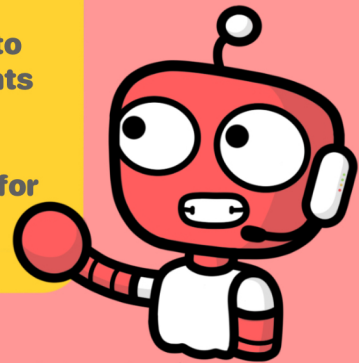
Multivendor + IT manufacturer capabilities + knowledge

Service desk logging + support ticketing of all calls in one place

Competitive pricing model

Expert consultancy + proactive IT direction to advice on improvements and implementation

Optional online portal for online call logging + historical data access



Explore our 5 product families to find out more about the IT solutions we can offer your business.

PCS



www.pcs-systems.com

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