



ACTIVE ALERTS

Part of the Assist product family



The Service

Your 24/7 system attendant, for servers, workstations and other network devices.

Active Alerts will help to ensure your IT systems are up and available to you.

By using an agent to monitor hardware health, software status, critical events and normal network activity, our Active Alerts solution allows your business to carry on running smoothly.

With customisable triggers and event responses, Active Alerts will proactively notify both you and our service desk of predicted failures, allowing us to stay one step ahead of the problem. Our service desk team will work on your behalf, to resolve the issue and minimise impact to the end users.

Choose how you would like to be alerted. Get a phone call from us during office hours, an alarm through the Active Alerts portal, an SMS to your mobile, an email direct to your inbox, or any combination that works for you.

The Features

Automated maintenance

Proactive workstation and server monitoring

Robust reporting tools

Active network and discovery

Hardware and software monitoring

Dedicated support team

24/7 monitoring

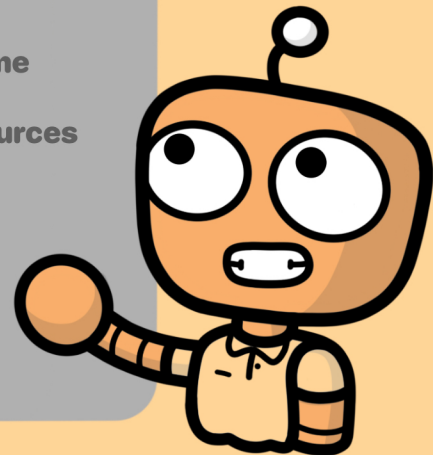
The Benefits

Monthly management reports

Proactive technical support

Reduced downtime

No in-house resources required



Explore our 5 product families to find out more about the IT solutions we can offer your business.

PCS



www.pcs-systems.com

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